

Reschedule/Cancellation/Makeup Policy

At FishEye Scuba we take our students' training and safety very seriously. Our instructional staff teach because they are passionate about Scuba and want to share it with others. Most of our instructional staff are business professionals or first responders. Everyone's time is valuable, so please keep this in mind when you need to move your schedule around. With this in mind, the following policy is in place.

- **There are no refunds for classes.** We require a 7 day notice to move you to another class. If we cannot fill the spot that you vacated, the full tuition may be forfeited.
- **Within 7 days of Class, Transfer Fee:** \$50 per person, per occurrence (2 times max)
- **Classes begin promptly at their scheduled times.** You must complete all of the scheduled class sessions before you are eligible to attend the open water dives. If you are late, a dive professional may be assigned to you at a cost of \$30 per hour, per student to catch you up with the rest of the class.

Medical Forms/Clearance

All medical forms must be completed prior to pool sessions. If you have a "Yes" on the medical form, **or** you inform our professional staff members that you are not feeling well, **or** are having physical or mental issues, you will then require a medical clearance from your doctor. Medical Clearance Form: [Click Here](#)
Rescheduling due to needing a physician's release is still subject to our rescheduling policy.

If you miss class or fall behind

If you cannot attend your scheduled class sessions for any reason, the following policies apply. This is for your safety and skills mastery. There is no additional charge for class materials, PADI certification fees, etc. beyond the original program costs.

- Missed Session Make-ups can be scheduled with an instructor for an additional cost of \$30 per hour. Pool schedule restrictions may apply.
- If you do not plan ahead, and we need to meet you outside of store hours for rental gear, etc, there is a \$30 per hour/part thereof fee.
- PRIVATE LESSONS: includes 11 hours of instruction. Additional hours are \$30 per hour.